

CIC Levy Online Application Submission Platform (E-Service 2.0)

User Manual

Document Information					
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System Owner FIN					
Version	2.0				
Date	7 March 2023				

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A. First Time to Use/Login

Step 1:

Go to CIC Levy Website and click the "Login to E-services 2.0" button, the following screen will be displayed. You may click the "Download Me" button for details on how to login for the first time.

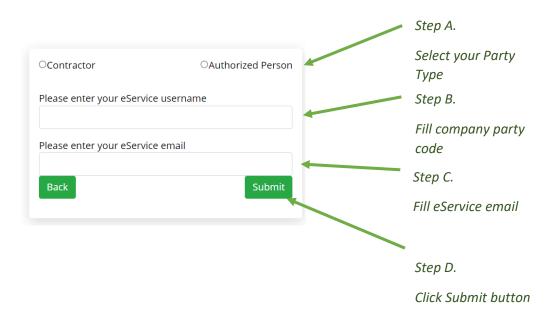
	User Login EN 策 Party Type
Download and read the document before using the system for first time.	Konstant Notes 重要不知道 (加)
	Copyright © 2022 (CIC). All Rights Reserved

Step 2:

For first time login with a newly received account, click "Obtain new password/ Forgot password".

U	iser Login EN 紫
Party Type Contractor	O Authorized Person
Party Code	
User ID	
Password	
One Time Pin	
	Send OTP
	Login
Obtain new	password/Forgot password

Select "Contractor" or "Authorized Person", input "party code" of your company in field of "eService username" and input your company Registered Email Address in "eService email". Click "Submit" and check Registered Email Address for the assigned password. You are strongly recommended to change the password as soon as you login successfully to the System



Step 3:

You need to have the "Party Code", "User ID" and "Password" ready for using the system. They can be obtained by following the instructions in the Download document in Step 1. For each time you want to gain access to the system, you will have to obtain a "One Time Pin" (OTP) Code to login the system.

After selecting your "Party Type" (Contractor or Authorized Person), fill in the "Party Code", "User ID" and "Password". After clicking the "send OTP" button, an email will be sent to your registered email account which should be the "Registered Email Address" for your application to E-service.

U	ser Login EN 繁	Step A.
Party Type Contractor	O Authorized Person	Select your Party Type
Party Code		Step B.
User ID		Fill in your Party Code,
Password		User ID, Password
One Time Pin		Step C.
	Send OTP	
	Login	Click the "Send OTP"
Obtain new	password/Forgot password	button to obtain the One Time Pin Code

Remarks: **

The System Account email address can be different/from the Registered email address.

The System account email address is used for receiving the OTP and reset the System Account password.

Users can apply 'Long Term Fixed OTP' . Please email the request to <u>levy@cic.hk</u> with provision of your party code and contact number.

	Mon 25/4/2022 7:25 AM	
	Levy Team - Finance Department	
	One Time Pin Code	
To TTD - Ja	son Chan	
f there are	problems with how this message is displayed, click here to view it in a web brow	vser.
C	CONSTITUTION INFUSTION COLINCIL 建选策議會 20015).	Step D.
	me pin is <mark>13579821</mark>	Copy the One Time Pin Code from the email. Be noted that it will expire in 15 minutes. You may request the One
Levy Sectio	on, Finance Department	Time Pin Code again if it is expired.
-	n Industry Council	
Constructio	n industry Council	
您的一次怕	主密碼是 <mark>*357982</mark> "	
建造業議會	對務部徵款課	

Step 4:

Login the system by pressing the "Login" button after all the required information are filled in.

User	Login EN 繁	
Party Code User ID Password One Time Pin	Authorized Person Z0015 Z0015 357982 Send OTP agin	Step A. Fill your Party Code, Use ID, Password and One Time Pin
	sword/Forgot password	 Step B.
		Press "Login" button

B. Payment Notices/Payment Receipts/Correspondences

Step 1:

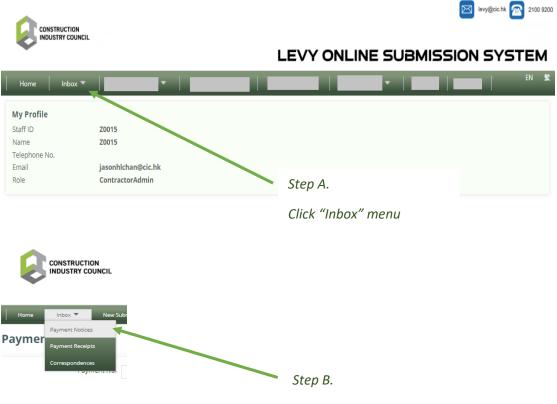
Select the "Inbox" menu after login the system.

3 submenu are available for Contractors while 1 is available for Authorized Persons.

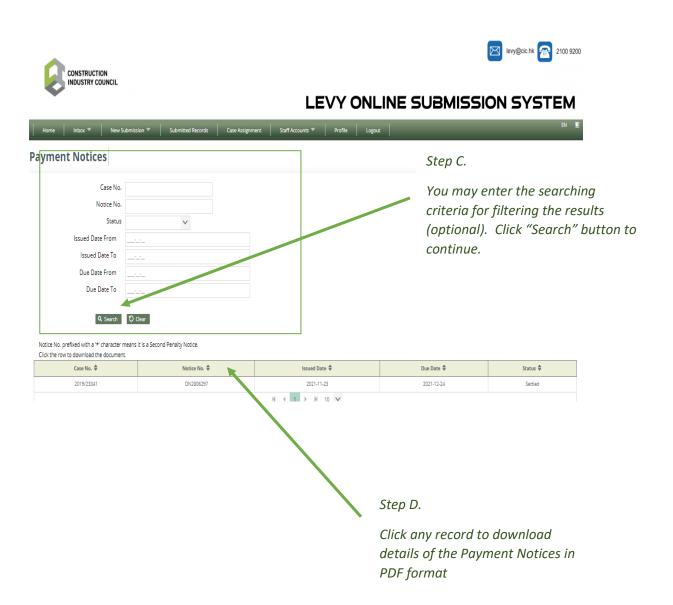
Submenu Available to Users							
Users Payment Notices Payment Receipts Correspondences							
Contractor	YES	YES	YES				
Authorized Person	NO	NO	YES				

Payment Notices

(Function available for Contractors Only)

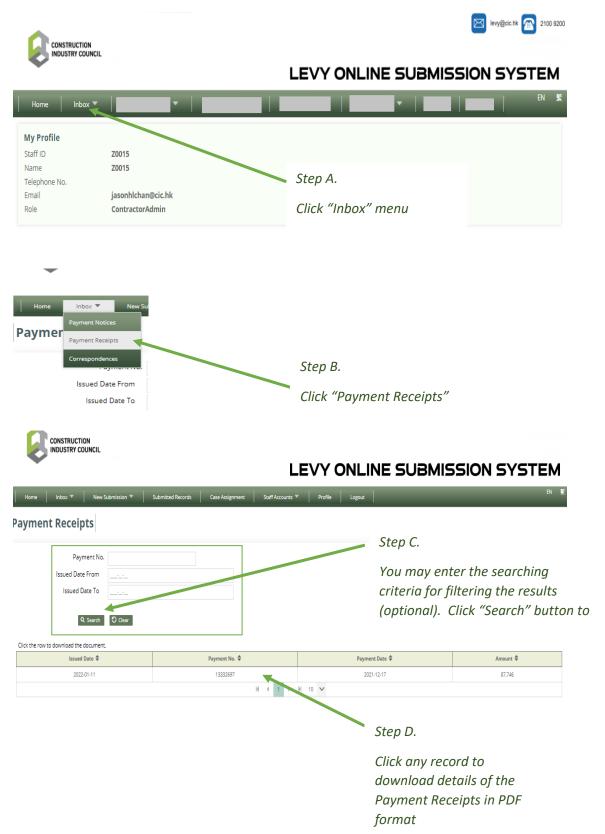


Click "Payment Notices"



Payment Receipts

(Function available for Contractors Only)



• <u>Correspondences</u>

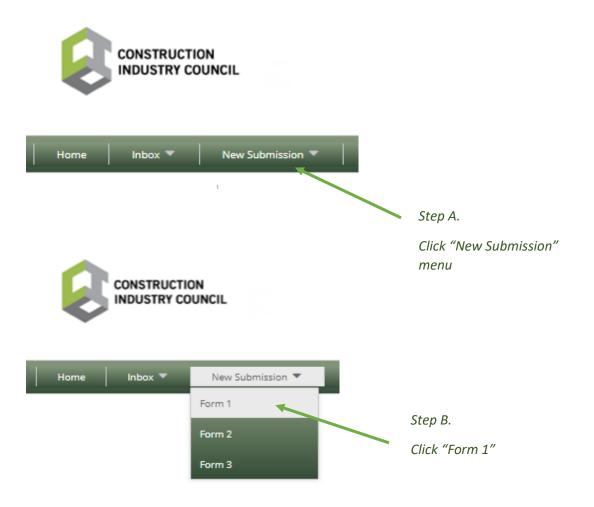
					levy@cic.hk 🕋 2100 9200
CONSTRUCTION INDUSTRY COUN	CIL	1	LEVY ONLIN	E SUBMISS	ION SYSTEM
me Inbox '	- +	•			EN 🕱
rofile ID 2 hone No.	Z0015 Z0015 jasonhlchan@cic ContractorAdmin		Step A. Click "Inbox" (menu	
Profile ID Payme	DUNCIL	@cic.hk	Step B. Click "Cor	respondences"	
CONSTRUCTION INDUSTRY COUN			LEVY ONLIN	IE SUBMISS	
spo <u>ndences</u>		mitted Records Case Assignment Staff Account	s ♥ Profile Logout	_	EN 🛒
	·			Step C.	
Docum Pending Cas Cas Issued Date Fr Issued Date	se No			for filtering th	r the searching cru e results (optiona button to continu
row to download the doo Issued Date 🗢	rument. Type 🗢	Short Description 🗢	Document ID 4	Pending Case No.	Case No. 🗢
2021-12-13 2022-02-10	L01 L01	Form 1 Enquiry to CT(Pending) Form 1 Enquiry to CT(Pending)	1RKZ8 1RT52	118601	
2022-02-10	LO3	Acknowledge Letter to CT	18755	118601	
2022-04-08	L01	Form 1 Enquiry to CT(Pending)	1RV2L	135507	2019/23341
2022-04-08	L03 L05	Acknowledge Letter to CT	1RV2M 1RV2N	135507	2019/23341 2019/23341
2022-04-08	L11	Form 2 Enquiry to C1	1RV2N 1RV2P	135507	2019/23341
2022-04-08	L13	Form 2 Enquiry to CT after project completion	1RV2Q	135507	2019/23341
2022-04-08	L15	Final Payment Certificate Enquiry to CT	1RV2R	135507	2019/23341
2022-04-08	L20	Form 1 Enquiry to CT (Live)	1RV25	135507	2019/23341
				Step D. Click a rec	ord to download
		10	h	details of	

format

C. Submit a New Form 1

Step 1:

Select "Form 1" under the "New Submission" menu



Step 2:

A blank Form 1 will be displayed for direct inputs as follows. Make sure all MANDATORY fields (as marked "*") are entered before pressing the "Next" button for the next step. The following diagram shows the Form 1 with sample data filled in.

Form Input Attach Form 1 CONSTRUCTION INDUSTRY COUNCIL ORDINANCE (Chapter 587) In accordance with the captioned provision, OL OWe hereby give notice of commencement of the following construction operations. Contractor Name* CHAN TAI MAN CONSTRUCTION CO. This field is read-only and will be preloaded for login Tel.No.* 11111111 by contractor. Company Email Address* jasonhlchan@cic.hk Fields preloaded for Address* contractor to amend as Address 1 Address 2 required. Address 3 Authorized Person Name AP Name This field is read-only and Tel.No. 22222222 will preloaded for login by Company Email Address AP. ap@ap.com Fields preloaded for AP to Address Address 1 amend as required. Address 2 Address 3 Employer Name* Employer Employer details of the Tel.No.* project 33333321 Company Email Address* employer@employer1 Address* address 1 address 2 address 3 **Particulars of the Construction Operations** Location of Construction Operations* location 1a location 2a **Construction Location** location3a Lot No. lot no. here From Contract, Land 3333 Total G.F.A. approved by BD documents, General **Building Plan**

If the project belongs to a "New Building" under Buildings Department supervision, GFA from General Building Plan should be provided.

Work Sector*	Private		Refer to Table1 in Form 1		
Work Type*	Building (Composite)		Application web page for details		
BD Reference No.	12/3333/12		lf project is under Buildings		
Government or Public Utility Contract No.	46543232		Department Supervision,		
Tender Submission Date	01/04/2022		BD Reference No. should be provided.		
Tender Awarded Date	05/04/2022				
Payment Period (e.g. monthly payment)	Every 1 Months				
Date of Commencement of Construction Operations*	06/04/2022				
Estimated Completion Date*	28/02/2023				
Estimated total value of Construction Operations*	HKD 3000001				
Project-in-Charge					
Name*	PIC name1	L			
Position*	PIC position1		Direct Supervisor of the		
Company Email Address*	pic@pic1		Direct Supervisor of the Contact Person of the		
Tel.No.*	4444441		project		
Contact Person					
Name*	contact name1				
Position*	contact position1				
Company Email Address*	contact@contact				
Tel.No.*	55555551		Site Agent or Project Manager of the project		
Submission Date	25/04/2022		inanager of the project		
			Submission Date (road		
Next Copyright © 2022 (CNS) All Rights R	Clear Draft eserved.		Submission Date (read- only), which will be taken from the System Date.		
Press the "Next" button after data	input is		e a draft version at any time for		
completed, or the "Clear" button if		later edit dur	ing the data input process.		
to enter the Form data from scratc	n again.				

Step 3:

Attach at least one document for the Form submission. (For project under supervision by Buildings Department, commencement letter from Buildings Department should be provided)

		Form Input	Attach	Submit	\geq	Completed
						Form 1
Attachment List						
Upload Attachment						
+ Choose	Step1: Press attach a file	(in PDF Fo				
CSubmit the same eForm to Pneumoconie	Next	_	ick			
Step 2: Tick the bo	x if you					
would like to subm eForm to PCFB at t time	it the		Step 3: I button t			

Step 4:

Review the data and submit the Form. If you would like to amend the data, go back to either the "Form Input" or "Attach" Tab.

	Form Input	Attach	> Submit	Completed
				Form 1
CONSTRUCTION IN [(C	Chapter 587)			
Contractor				
Name*	CHAN TAI MAN CONST	RUCTION CO.		
Tel.No.*	11111111			
Company Email Address*	jasonhlchan@cic.hk			
Address*	Address 1			
	Address 2			
	Address 3			

Authorized Person

Name

Tel.No.

AP Name

22222222

ap@ap.com

Employer

location 1a location 2a location3a

Company Email Address

Address

Address 1
Address 2
Address 3

Employer

Name*

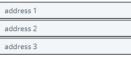
Tel.No.*

33333321		

Company Email Address*

Address*

employer@employer1



Particulars of the Construction Operations

Location of Construction Operations*

LOT ING.

Total G.F.A. approved by BD

Work Sector*

Work	Type*

BD Reference No.

lot no. here		
3333		m ²
Private	\sim	
Building (Composite)	\sim	



Payment Period (e.g. monthly payment)

Every	1	
	Months	\sim

Date of Commencement of Construction Operations*	06/04/2022
Estimated Completion Date*	28/02/2023
Estimated total value of Construction Operations*	HKD 3000001
Project-in-Charge	
Name*	PIC name1
Position*	PIC position1
Company Email Address*	pic@pic1
Tel.No.*	4444441
Contact Person	
Name*	contact name1
Position*	contact position1
Company Email Address*	contact@contact
Tel.No.*	55555551

Attachment List

+ Cho	iose					
		Fil	e Nar	ne		
•	Cap 587 Consolidated ve (English and Traditional C				ole Chapter (30-07-20	18)
	M		1	►	M	

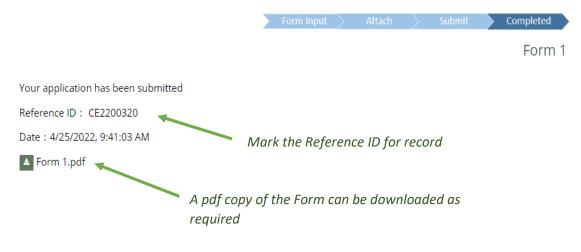
□Submit the same eForm toPneumoconiosis Compensation Fund Board



If the data is reviewed correct, press the "Submit" button to submit the Form.

Step 5:

Submission Result



You may also check your previous submissions in the "Submitted Records" menu



For the submitted records, you will find the status of the Forms submission as follows:

Submitted: Form submitted and under processing

Returned: Revision required before resubmission

Accepted: Form accepted by CIC

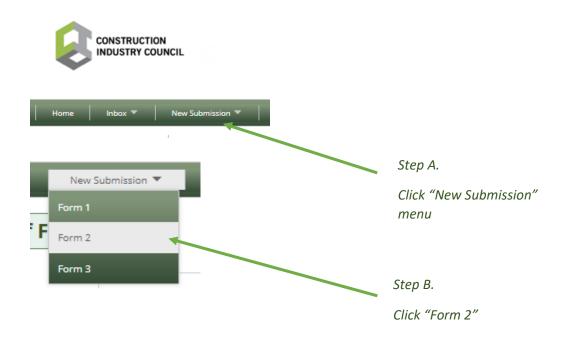
Rejected: Form rejected by CIC

D. Submit a New Form 2

(Function available for Contractors only)

Step 1:

Select "Form 2" under the "New Submission" menu



Step 2:

Select a Case to start the submission process

Submis	sion of Form 2	
Case No.		
Address		
Creation Date	From	
Creation Date	То	
		Q Search Q Clear
Search Resul	:	
Case No. 🗢	Location	Creation Date 🗢
2019/23341	MAIN CONTRACT PHASE 5B A&A WORKS GATEWAY TS AT NO.8 CHEUNG FAI ROAD, TSING YI, N.T.	2019-09-12
2019/23168	LIFT MODERNIZAT'N WKS FOR TUEN MUN PARIS LONDON NEW YORK MILANO CINEMA,HONG LAI GDN AT HO CONG ST,TM	2021-11-03

Step3:

A Form 2 will be displayed for direct inputs as follows. Make sure all MANDATORY fields (as marked "*") are entered before pressing the "Next" button for the next step. The following diagram shows the Form 2 with sample data filled in.

Form Input Attach Case No. : 2019/23341 CONSTRUCTION INDUSTRY COUNCIL CONSTRUCTION INDUSTRY COUNCIL (Chapter 587) Section 35 - Notice of Payment made for Construct In accordance with the captioned provision, 이 We hereby give notice of payment made in respect of	ORD		
(Chapter 587) Section 35 - Notice of Payment made for Construc			CE
CONSTRUCTION INDUSTRY COUNCIL (Chapter 587) Section 35 - Notice of Payment made for Construc			
(Chapter 587) Section 35 - Notice of Payment made for Construc			
Section 35 - Notice of Payment made for Construc	ction (Operatio	
	ction (Operatio	
In accordance with the captioned provision, $$ OI $$ OWe hereby give notice of payment made in respect of		operation	ons
	f the follow	ving construc	tion operations.
Name of Contractor	р.		
Name of Authorized Person ap name			
Location of Construction Operations (number and name of street and district)			
Lot No. Iot no here			
Work Type Alteration & Addition			
Government or Public Utility Contract No.			
BD Reference No. BD Ref 12/3333			

Payment Certificate Issued by Authorized Person (copy attached)

Issue Date		dd/mm/yyyy	
Certificate No.		cert num	
Date of Payment*		dd/mm/yyyy	
Cumulative Amount uj	o to this Payment*	HKD 12001	
Contact Person Name* Position*	Click "Next" button to proceed after entering to relevant data	he ion1	
Company Email Addre Tel.No.*	ss*	contact@contract1	You may save a draft version at any time for later edit during the data input
Submission Date	Clear	25/04/2022 Draft	process.

Step 4:

Attach at least one document for the Form submission. (For projects under supervision by Buildings Department, commencement letter from Buildings Department should be provided)

	Form Inp	ut	Attach	Sul	bmit 🔶	Completed
						Form 2
Case No. : 2019/23168						
Attachment List						
Upload Attachment						
Choose Submit the same eForm toPneumoconiosis Compensation F			b		ress "Chc o attach nat)	
Step 2: Tick the box if you would like to submit the eForm to PCFB at the same time	Next	Back	Step butt	3: Press on	"Next"	

Step 5:

Review the data and submit the Form. If you would like to amend the data, you have to go back to either the "Form Input" or "Attach" Tab.

	Form Input	Attach		Submit	Completed
					Form 2
Case No. : 2019/23168					
CONSTRUCTION INE	OUSTRY COU hapter 587)	NCIL C	ORD	NANCE	
Section 35 - Notice of Payn	nent made for C	onstruct	ion C	Operation	5
In accordance with the captioned provision, $~~$ CI $~~$ CWe hereby g	ive notice of payment made	in respect of th	he follow	ing construction	operations.
Name of Contractor	CHAN TAI MAN CONST	RUCTION CO.]		
Name of Authorized Person	ap name new				
Location of Construction Operations (number and name of street and district)	location 1 location 2 loc	tation3			
Lot No.	lot no here]		
Work Type	Electrical and Mechanic	al]		
Government or Public Utility Contract No.	Gov No]		
BD Reference No.	BD Ref 12/3333]		
Payment Term*	Interim Final Paym	ient			
Estimated Completion Date	02/03/2022				
Updated Completion Date (if applicable)	dd/mm/yyyy				
Estimated Contract Sum including Variations	HKD 3000000				
Updated Estimated Contract Sum including Variations(if applicable)	HKD 3000001				
Terms of Payment	Every 333 Days			~	
Payment Certificate Issued by Authorized Person	n (copy attached)				
Issue Date	dd/mm/yyyy				
Certificate No.	cert num				
Date of Payment*	06/04/2022				
Cumulative Amount up to this Payment*	HKD 12001				

Contact Person

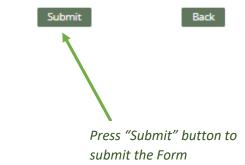
Name*	contact name1
Position*	position1
Company Email Address*	contact@contract1
Tel.No.*	55555551
Submission Date	25/04/2022

Attachment List

Upload Attachment	

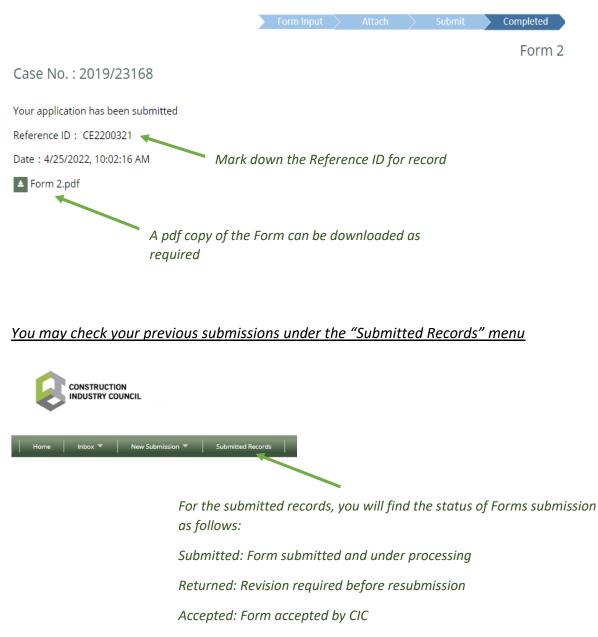
+ Cho	ose					
	Fi	le Nar	ne			
•	EService1 - Form 1.pdf					Đ
	М		1	►	\mathbb{H}	

Submit the same eForm to Pneumoconiosis Compensation Fund Board



Step 6:

Submission Result



Rejected: Form rejected by CIC

E. Submit a New Form 3

Step 1:

Select "Form3" under the "New Submission" menu



Step 2:

Select a Case to start the submission process



A Form 3 will be displayed for direct inputs as follows. Make sure all MANDATORY fields (as marked "*") are entered before pressing the "Next" button for the next step. The following diagram shows the Form 3 with sample data filled in.

	Form Input Attac	ch Submit	> Completed	
Case No. + 2010/22169			Form 3	
Case No. : 2019/23168			-	
CONSTRUCTION IN	Chapter 587)	LIL ORDINANC	E	
Section 36 - Notice of C		uction Operations		
Name of Contractor		1011 50		
	CHAN TAI MAN CONSTRUCTI	ION CO.		
Name of Authorized Person	ap name new			
Location of Construction Operations (number and name of street and district)	location 1 location 2 location	3		
Lot No.	lot no here			
Work Type	Electrical and Mechanical			K
Government or Public Utility Contract No.	Gov No			
BD Reference No.	BD Ref 12/3333			
Date of Issue of Completion Certificate	dd/mm/yyyy 🗖			
				Read-only fields preloaded from Case profile for
Date of Completion*	01/04/2022			reference
				-
Expiry Date of Defects Liability Period	dd/mm/yyyy			
Date Of Payment	dd/mm/yyyy			
(please provide supporting document)				
Date of Issue of Latest Payment Certificate (copy of certificate attached)	dd/mm/yyyy			
(copy of certificate attached)				
Payment Certificate Number				
ls it a Final Payment? *	⊖Yes ®No			
Value of Construction Operations	* Ocertified Ocompleted to a	date (including residual retent	tion monies)	
	*HKD 4000001			
Amount of Paridual Patantics Manias serviced by Free-	vr (
Amount of Residual Retention Monies retained by Employe	HKD 22002			
Anticipated Date for Releasing Retention Monies	dd/mm/yyyy			

Contact Person		
Name*	contact name1	
Position*	position1	
Company Email Address*	contact@contact	You may save a draft version at any
Tel.No.*	5555551	time for later edit during the data input process.
Submission Date	25/04/2022	
Next	ar Draft	
	Press "Next" button to proceed after entering the relevant data	

Step 4:

Attach at least one document for the Form. (For projects under supervision by Buildings Department, commencement letter from Buildings Department should be provided)

	Form li	nput 🔪	Attach		Submit	\geq	Completed
							Form 3
Case No. : 2019/23168							
Attachment List							
Upload Attachment							
+ Choose			<i>c</i> , <i>i</i>	-	<i>"</i>	,,	
					s "Choos		1
					ttach a f	ne (In
			PDF Fo	orna	L)		
Submit the same eForm to Pneumoconiosis Compensation Fund B	Board						
Next		Back					
	'	_					
Step 2: Tick the box if you							
would like to submit the							
eForm to PCFB at the same							
time		Ť	Step 3:	Press	the "Ne	xt"	
			button			-	

Step 5:

Review the data input and submit the Form. If you would like to amend the data, you have to go back the "Form Input" or "Attach" Tab.

	Form Input Attach Submit C	ompleted
		Form 3
Case No. : 2019/23168		
	OUSTRY COUNCIL ORDINANCE	
(C	hapter 587)	
Section 36 - Notice of Co	mpletion of Construction Operations	
Name of Contractor	CHAN TAI MAN CONSTRUCTION CO.	
Name of Authorized Person	ap name new	
Location of Construction Operations (number and name of street and district)	location 1 location 2 location3	
Lot No.	lot no here	
Work Type	Electrical and Mechanical	
Government or Public Utility Contract No.	Gov No	
BD Reference No.		
	BD Ref 12/3333	
Date of Issue of Completion Certificate	dd/mm/yyyy	
Date of Completion*		
bate of completion	01/04/2022	
Expiry Date of Defects Liability Period	dd/mm/yyyy	
Date Of Payment (please provide supporting document)	dd/mm/yyyy	
Date of Issue of Latest Payment Certificate	dd/mm/yyyy	
(copy of certificate attached)		
Payment Certificate Number		
ls it a Final Payment? *	⊖Yes ⊜No	
Value of Construction Operations * Oc	rertified ©completed to date (including residual retention monies)	
	*HKD 4000001	
	*HKD 4000001	
Amount of Residual Retention Monies retained by Employer	·····	
resources residuel recention monies reteined by Entployer	HKD 22002	
Anticipated Date for Releasing Retention Monies	dd/mm/yyyy	

Contact Person	
Name*	contact name1
Position*	position1
Company Email Address*	contact@contact
Tel.No.*	55555551
Submission Date	25/04/2022

Attachment List

Up	oload A	ttachment pse					
		File	Nar	ne			
	•	EService1 - Form 1.pdf					Ø
		М	4	1	₽	\mathbb{H}	

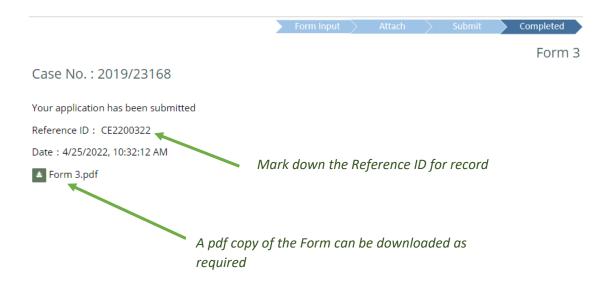
 $\Box Submit$ the same eForm to $\ensuremath{\textbf{Pneumoconiosis}}$ Compensation Fund Board



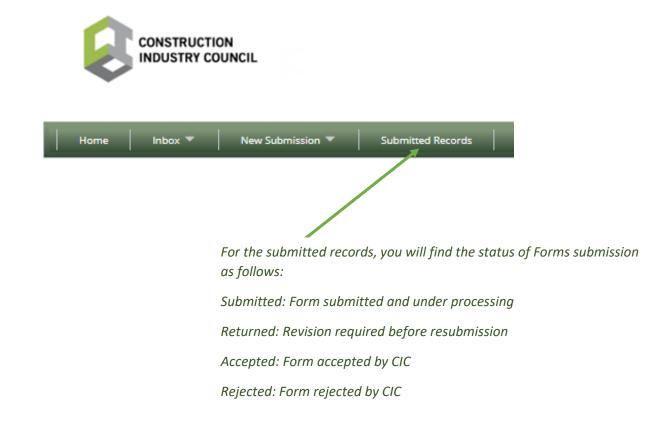
28

Step 6:

Submission Result



You may check your submission status under "Submitted Records" menu



F. Continue with Draft Submission

Step 1:

When you want to continue your submission previously saved as a draft. Select a the record to continue the submission

Saved drafts will f Site Address Form Type Date From Date To	be removed after 3	Form 1 Form 2 Form 3	t Form	" in M	lenu	٩	. Clear Q. S
Search Result	Levy Case No. 🖨	Construction Size Address 🗢	Form Status 🖨	Form Type 🖨	Create Date 🗢	Last Update Date	Submitted B
Reference No. 💠						2023-02-17 15:36:34	A0014
CE2203679	2017/11726	THE PROPOSED TRENCH EXCAVATION, PILLAR CONSTRUCTION, ELECTRICAL WK, MIDDLE ISLAND, DEEP WATER BAY, HK	New	Form2	2023-02-17 15:36:12	2023-02-17 15:30:34	A0014
-	2017/11726 2017/29322	THE PROPOSED TRENCH EXCAVATION, PILLAR CONSTRUCTION, ELECTRICAL WK, MIDDLE ISLAND, DEEP WATER BAY, HK DEMOLITION AND HOARDING WORKS AT 29 SEVERN ROAD, THE PEAK, HONG KONG.	New	Form2	2023-02-17 15:36:12 2023-02-17 14:58:57	2023-02-17 15:58:57	A0014
CE2203679							

G. Inquiry of Submitted Records

Step 1:

You may check the submitted records or revise the submitted records as follows.



Click "Submitted Records" Menu

Step 2:

A list of submitted records will be displayed showing the status of the submitted Forms. Those Forms with "Returned" status should be revised and re-submit by the Contractor/AP. For other Forms, users may click to download a PDF copy of submitted Form.

Dite	Address						
Forr	m Status	d Returned Processing Acc	epted Rejected	Abandoned Res	submitted		
Fo					Johntee		
		Form 2 Form 3					
Da	ate From						
	Date To						
Subm	nitted By						
							Q Clear Q S
ch Result							
Levy Case No. 🖨	Submission No. 🜲	Construction Site Address 🜲	Form Status 🖨	Form Type 🖨	Create Date 🜲	Last Update Date 🖨	Submitted By
2019/23168	CE2200230	add add 12 add 34	Returned	Form1	2022-03-30 15:21:07	2022-03-30 15:21:07	Z0015
2019/23168	CE2200231	location 1 location 2 location3	Returned	Form1	2022-03-30 15:36:28	2022-03-30 15:40:07	Z0015
	CE2200243	SDFSDF	Returned	Form1	2022-04-01 10:33:51	2022-04-01 10:33:51	Z0015
	CE2200243 CE2200245	SDFSDF DSFDSF	Returned	Form1 Form1	2022-04-01 10:33:51 2022-04-01 11:27:02	2022-04-01 10:33:51 2022-04-01 11:27:02	Z0015 Z0015
	CE2200245	DSFDSF	Returned	Form1	2022-04-01 11:27:02	2022-04-01 11:27:02	Z0015
	CE2200245 CE2200247	DSFDSF 3242342343	Returned	Form1 Form1	2022-04-01 11:27:02 2022-04-01 11:44:37	2022-04-01 11:27:02 2022-04-01 11:44:37	Z0015 Z0015
	CE2200245 CE2200247 CE2200249	DSFDSF 3242342343 342342324 2342	Returned Returned Returned	Form1 Form1 Form1	2022-04-01 11:27:02 2022-04-01 11:44:37 2022-04-01 15:06:31	2022-04-01 11:27:02 2022-04-01 11:44:37 2022-04-01 15:06:31	Z0015 Z0015 Z0015
	CE2200245 CE2200247 CE2200249 CE2200253	D5FD5F 32A23A2343 342342324 2342 234234234	Returned Returned Returned Returned	Form1 Form1 Form1 Form1	2022-04-01 11:27:02 2022-04-01 11:44:37 2022-04-01 15:06:31 2022-04-04 14:36:16	2022-04-01 11:27:02 2022-04-01 11:44:37 2022-04-01 15:06:31 2022-04-04 14:36:16	20015 20015 20015 20015

Click a Form with "Returned" status to revise and re-submission. Step 3:

The procedure for re-submitting a Form1, 2 and 3 are similar to New Submission. Please refer to "Submit a New Form1/2/3" (see Section C, D, E) for details. The only difference between entering a new Form and revising a returned Form is that only those fields with comment for revision can be amended by the user. Other fields are locked and cannot be amended.



Step 4:

Please follow the submission procedure similar to "Submit a New Form1/2/3" to complete the submission of the revised Form.

H. Maintenance of Own Profile

You may always change your password and personal account information as follows:

	L			
				/Y 01
Home Inbox ▼ Ne	w Submitted Records	Case Assignment	Staff Accounts 💌	Profile
		Click "Pi	rofile" Menu	
My Profile				
Login Name	Z0015			
Name	Z0015			
Telephone	12345678			
Email Address	jasonhlchan@cic.hk			
	Update			
Reset Password				
Existing Password				
New Password				
Re-type New Password				
	Reset Password			

I. Maintenance of Contractor Staff Account

(Function available <u>for Contractors Only</u>)

Contractor Admin may assign projects to dedicated associate (<u>up to 100 staff</u> <u>accounts</u>) which have been created. The Contractor Admin can manage all staff accounts and projects assigned. The following procedure show how a Contractor Admin can assign project to a designated newly-created staff account.

Step 1:

Create a staff account

				LEV
Home Inbox 🔻	New Submission 🔻 🛛 S	Submitted Records	Case Assignment	Staff Accounts 🔻 Pro
My Profile				Create User Search Users
		Click	"Create User"	under "Staff
			unts" menu	
Create Staff Accou	nt Z0015			
Name				
Contact No.				
Email				
New Password				
Re-type New Password				\mathbf{i}
	Please provide Party code, User ID and I user. Reset Create	Password to the new create	ed	Complete the required information for creating the new staff account. Press the "Create" button to proceed.

Step 2:

Assign a project to a designated staff

Home Inbox 🕶	New Submission 🔻	Submitted Records	Case Assignment	I
		/		

Click "Case Assignment" menu

	No.		
Site Add	ress		
Date F	rom		
Dati	e To		
Assigner	d To		
			Q Search Q
h Result			
		Date To 🗢	Assigned To
Levy Case No. 🗢	Site Address 🗢		
2019/23341	Site Address 🗢 MAIN CONTRACT PHASE 58 A8A WORKS G ATEWAY TS AT NO.8 CHEUNG FAI ROAD, TSING YI, N.T.	2019-09-12	
-		2019-09-12 2021-11-03	staff02

Select a case for assignment

Levy Case Form2/2A Assignmer	t	×
Levy Case No.	2019/23168	
Site Address	LIFT MODERNIZAT'N WKS FOR TUEN MUN PARIS LONDON NEW YORK MILANO CINEMA,HONG LAI GDN AT HO PONG ST,TM	
Creation Date	2021-11-03	
Assigned To	staff02.	
	Submit Back	
	Press "Submit" button to assign a case to a staff	

Step 3:

Manage staff account

Contractor Admin may disable / enable staff account via the following function, or assign an existing account to a new / different staff. Be noted that the new staff is required to "obtain a new password" after an existing account is reassigned to him/her.

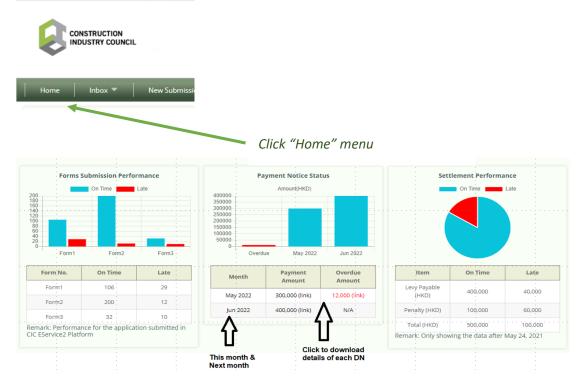
	TRY COUNC	L			LE	
lome Inbox	- N	ew Submission 🔻	Submitted Records	Case Assignment	Staff Accounts 🔻	Profile Logout
					Create User	
arch User	S				Search Users	
			Click "Sear	ch Users" und	der the	
arch User	s		"Staff Acco	ounts" menu		
n Name						
e						
tact No.						
il						
JS	Enat	led Disabled				
Login Name		Name 🗢	Contact No. 4	•	Email 🗢 jasonhlchan@cic.hk	Status 🜩
Z0015staff02		staff02	44444444		neochiu@cic.hk	Disabled
				k a staff acco	unt to process	
			Che		unt to process	
ff Profile				×		
ogin Name	Z0015staff	01				
lame	staff01				Enable or Disc	
Contact No.	1111111	1			account by pr the respective	-
mail	jasonhlcl	nan@cic.hk			buttons.	
	O Enable	d Disabled				
			Submit			

User Login EN 🛒	
Party Type	
O Contractor O Authorized Person	
Party Code	
User ID	
Password	
One Time Pin	
Send OTP	
Login	
Obtain new password/Forgot password	
	 Click the button to obtain a n password as required

J. Contractor Dashboard

System provides 3 performance dashboards for contractors.

- 1. Forms Submission Performance(left)
- 2. Payment Notices Status(middle)
- 3. Settlement Performance(right)



Forms Submission Performance – It provides a performance summary on all submitted Levy Forms by the contractors via E-Services 2.0.

Payment Notice Status – It provides summary data on payment notices for the contractors, covering three parts: (i) Overdue payments; (ii) Amount due for payments this month; and (iii) payments due for payments next month. You may view and download the payment details of each payment notices by clicking the "(link)".

Settlement Performance – It provides summary on historical settlements from one year before, showing settlements which were paid on time and those which were late.